

FREQUENTLY ASKED QUESTIONS (FAQ)

1. Is there a minimum age to become a volunteer with NHB as a HAN Heritage Champion?

It is a requirement for individuals below 18 years old to submit parental acknowledgement when registering their interest to volunteer with NHB.

2. Are non-Singaporeans eligible to become a HAN Heritage Champion?

Yes, we welcome everyone with a valid NRIC or FIN number and a passion for heritage to register your interest to volunteer with us. If deemed suitable for a volunteering role, you will be contacted to join as a HAN Heritage Champion. All HAN Heritage Champions will also be required to accept and abide with NHB's Code of Conduct for volunteers.

3. Is there a minimum commitment duration as a HAN Heritage Champion?

We would minimally require your commitment to volunteer for at least one year, with contribution to at least two volunteering roles per year. There will be a variety of volunteering opportunities available across our various HANs from 2024 to 2027 for you to choose from, depending on your availability, preference, and suitability.

4. Is there an information session for me to find out more about HAN?

Yes, there are virtual volunteer information sessions held twice a year. The first session is scheduled in November 2023 and details will be shared closer to the date. During this session, volunteers will be introduced to the HAN initiative, the various volunteering opportunities that would be available, and can meet like minded individuals who share the same interests.

5. What are the benefits of volunteering with NHB as a HAN Heritage Champion?

Volunteering with NHB can provide opportunities for personal growth and development, networking with other like-minded individuals, as well as access to exclusive events and training programmes. Overall, volunteering as a HAN Heritage Champion can be a rewarding experience that offers personal and professional benefits while contributing to the promotion of Singapore's cultural and community heritage.

6. Am I considered a HAN Heritage Champion after submitting the registration of interest form?

Submitting the registration of interest form does not automatically make you an NHB volunteer or HAN Heritage Champion. Only shortlisted candidates will be contacted, and formal registration as a HAN Heritage Champion will only occur after being assigned a volunteering opportunity and acknowledging NHB's Code of Conduct for volunteers.

7. When can I start volunteering?

The start of your volunteering journey will depend on the availability and suitability of roles. NHB will inform all interested individuals and HAN Heritage Champions of available volunteering opportunities, and we seek applicants' patience and understanding as it may take some time for NHB to contact you regarding your assigned role.

8. Where will the next HANs be launched? Am I required to volunteer for all HANs?

The first HAN at Katong-Joo Chiat will launch in April 2024, with more HANs planned for various neighbourhoods in 2024 and 2025. While volunteers are welcome to participate in any of the opportunities across the various HANs, they will not be required to volunteer for every HAN.

9. Will I be trained before I volunteer?

HAN Heritage Champions will have the opportunity to attend general trainings to improve their skillsets and better perform their volunteering roles. Training opportunities may be available before or after the first volunteering task. If additional or specialised training is required for the assigned role, NHB or its HAN Volunteer Coordinator will contact the HAN Heritage Champions to arrange for specialised training to be provided before commencement of the volunteering opportunity.