

GUIDE TO VISITING OUR MUSEUMS

The National Heritage Board has adopted a comprehensive set of safe management measures across our museums, institutions and community galleries with the well-being of our visitors and staff in mind. These measures have taken on board the Ministry of Health's (MOH) guidelines and best practices of cultural institutions worldwide. With these in place, we hope you and your friends and family can visit the museums at ease.

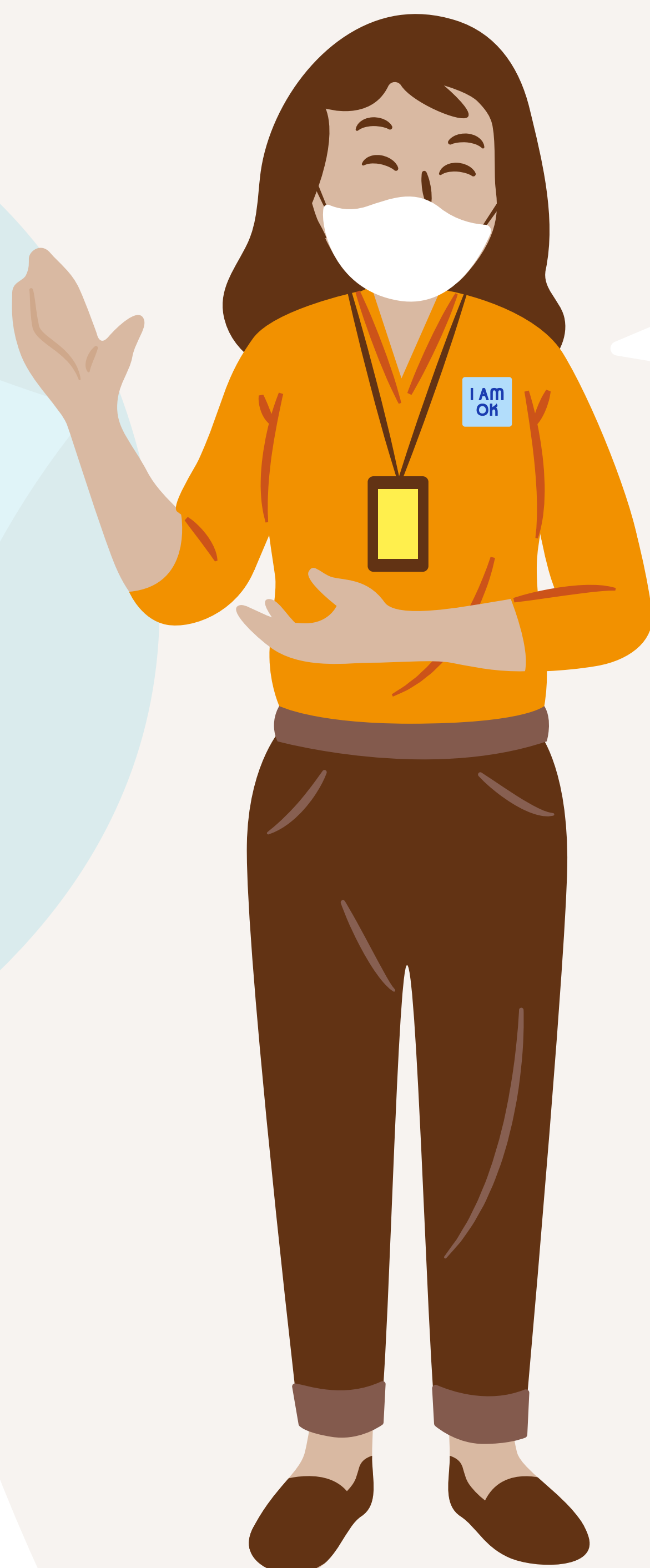


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HOW WE ARE KEEPING YOU SAFE

OUR PEOPLE

- All of us adhere to the Ministry of Manpower's safe management measures of workplaces.
- We wear face masks at all times, practise good hygiene, and we wear a "I'm Ok" sticker after taking our temperatures daily to let you know we are fine and healthy.
- We are briefed daily on safe management procedures and check in with one another.



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HOW WE ARE KEEPING YOU SAFE



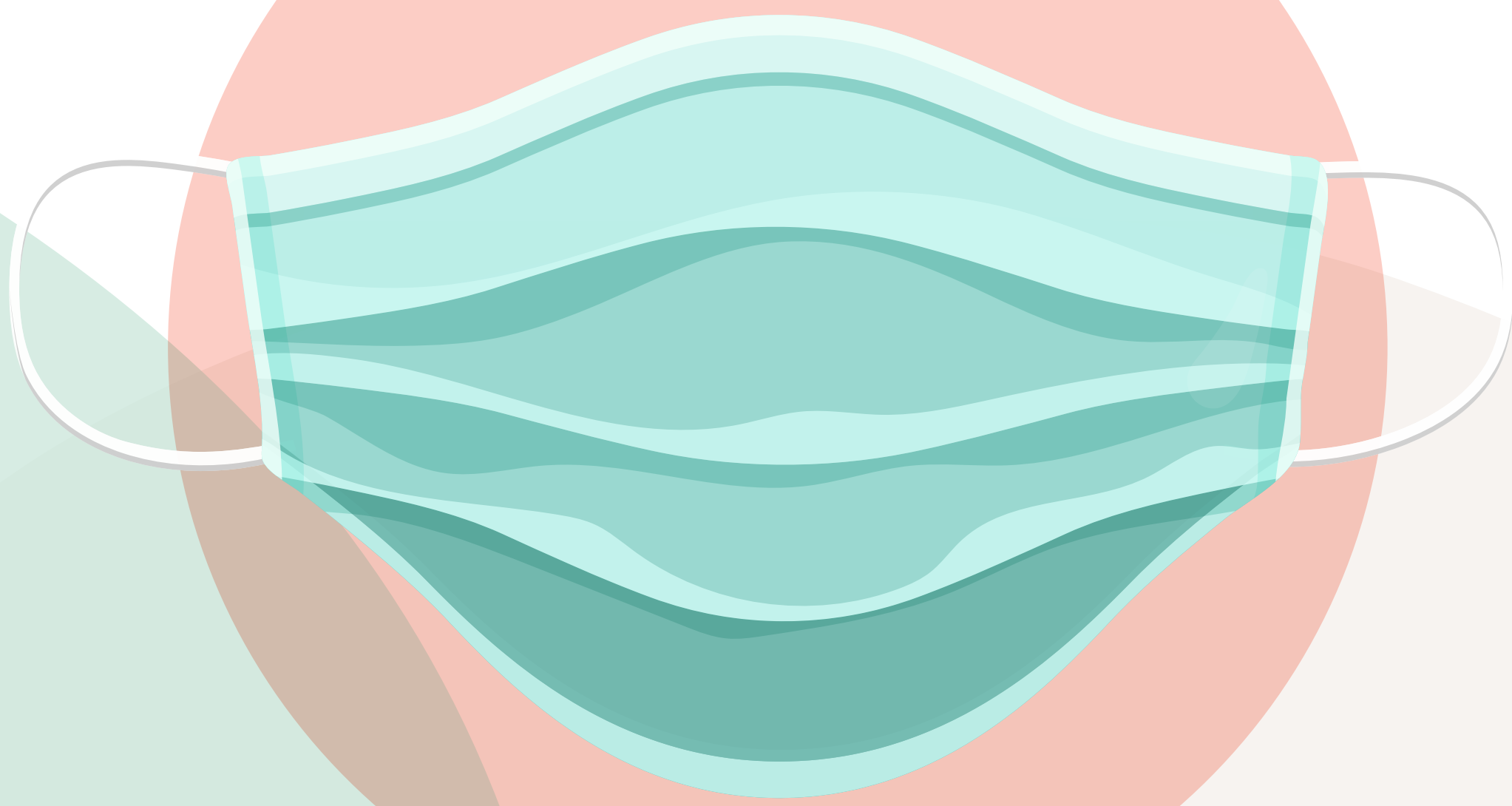
OUR SPACES

- We have reduced our operating capacity to 65 per cent to allow for safe distancing.
- We have limited entry and exit to a single point.
- We use floor decals or other physical indicators to help ensure a safe distance throughout our spaces.
- We have adopted SG Clean standards, which includes regular cleaning of common and high-touch surfaces (e.g., handrails, display cases, lift buttons).



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WHAT YOU CAN EXPECT DURING YOUR MUSEUM JOURNEY



1. PRE-VISIT

- Bring and wear your mask. Children 12 years and below who may find it hard to wear masks, or persons with health conditions causing medical difficulties when masks are worn, may wear face shields instead*.
- Bring along your Identity Card (NRIC)/work permit/passport for SafeEntry check-in. Consider downloading the TraceTogether app on your mobile phone.
- Keep your group size cosy and not more than 8 (including yourself!).

* Please refer to MOH guidelines on the use of face masks and face shields:

www.moh.gov.sg/news-highlights/details/guidance-for-use-of-masks-and-face-shields



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WHAT YOU CAN EXPECT DURING YOUR MUSEUM JOURNEY



PRE-VISIT (Cont'd)

- If you are visiting the Asian Civilisations Museum and/or the National Museum of Singapore, do consider pre-purchasing or redeeming your tickets online.
- Bring along a bottle of water as our water coolers are temporarily switched off.
- There are currently no programmes. Do check our museums' websites and social media channels for updates.



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WHAT YOU CAN EXPECT DURING YOUR MUSEUM JOURNEY



2. UPON ARRIVAL

- Use SafeEntry to check-in to the museum and/or F&B outlet. You can do so via QR code using your mobile phone, or by presenting your NRIC/work permit/passport to our staff on duty.
- Your temperature will also be taken. If you have a temperature above 38⁰C, you will be screened again. Should this persist, you will not be able to enter the museum.



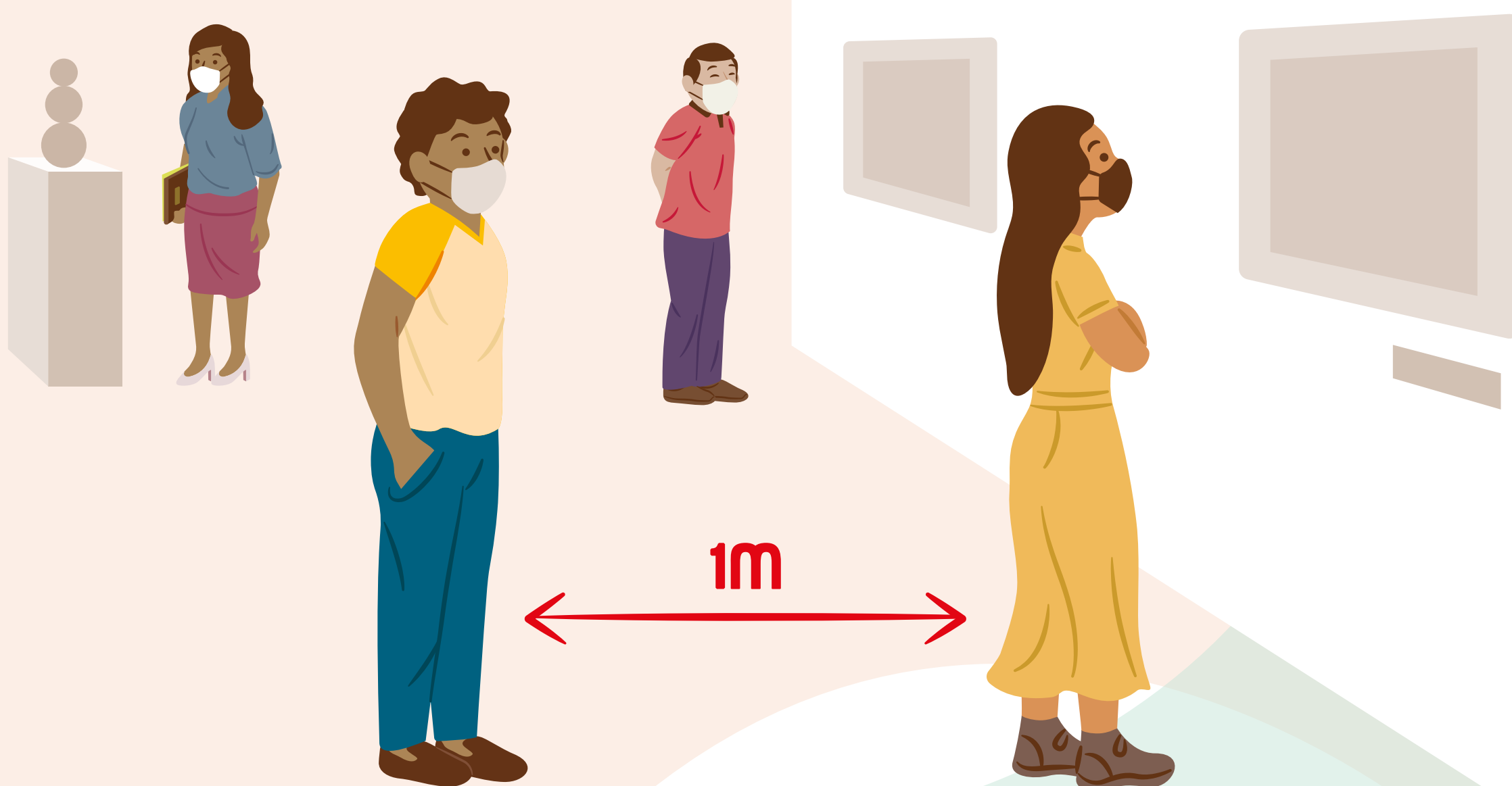
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WHAT YOU CAN EXPECT DURING YOUR MUSEUM JOURNEY



3. AT ADMISSION COUNTER

- While in line, maintain a safe distance of at least 1 metre at all times. You can use our floor markers as a gauge.
- Use contactless payment where possible.



4. IN THE GALLERIES

- Keep a safe distance of at least 1 metre at all times, and take turns to view the artefacts and captions.



WHAT YOU CAN EXPECT DURING YOUR MUSEUM JOURNEY



IN THE GALLERIES (Cont'd)

- Headphones, audio guides and reusable translation text guides have been removed for now. Where available, you can refer to the online versions.
- Limited interactives are available. Do sanitise your hands before and after using them.

5. AT MUSEUM LABEL RETAIL SHOP

- Our store will be touch-free during this period. We will be happy to assist if you wish to view or purchase any merchandise.
- Use contactless payment where possible.

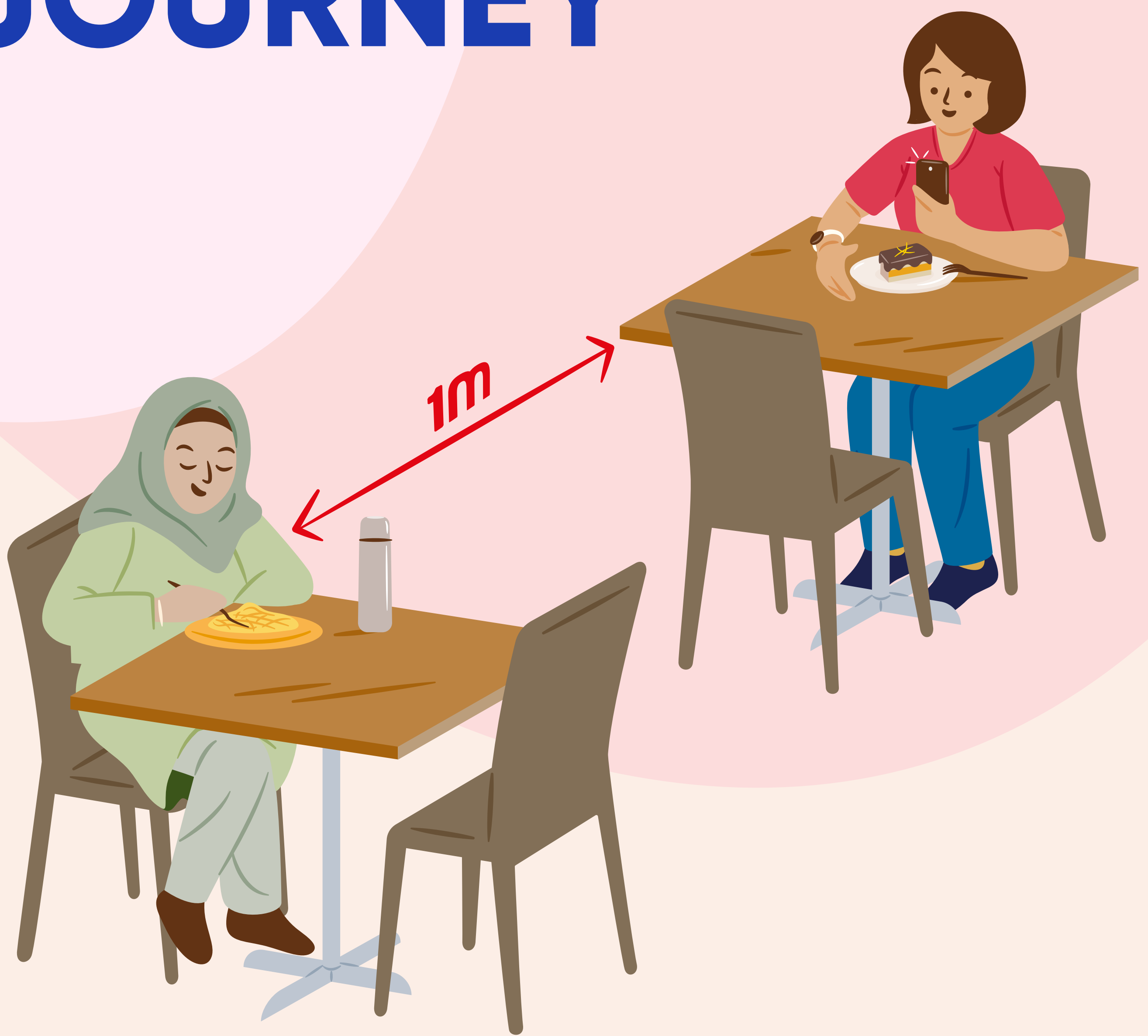


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WHAT YOU CAN EXPECT DURING YOUR MUSEUM JOURNEY



6. AT F&B OUTLETS

- All F&B outlets will abide by the Enterprise Singapore's guidelines.
- Use SafeEntry to check-in to the F&B outlet and take your temperature before entering.
- Tables and chairs will be spaced out for safe distancing.
- Ensure that your group size is no larger than 8 persons. There will also be limits on the number of people who can enter at a given time.



WHAT YOU CAN EXPECT DURING YOUR MUSEUM JOURNEY



7. BEFORE YOU LEAVE

- Check out using SafeEntry.
- Continue your journey at home and visit us online at [Roots.sg](https://www.roots.sg) or through our social media channels!



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SEE YOU SOON!

We are committed to creating a safe environment for everyone, and we look forward to welcoming you to our museums.

Asian Civilisations Museum

1 Empress Place, Singapore 179555

- Open Daily: 10am – 7pm
- Fridays: 10am – 9pm



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Indian Heritage Centre

5 Campbell Lane, Singapore 209924

- Tuesday to Thursdays: 10am – 7pm
- Friday to Saturdays: 10am – 8pm
- Sundays/Public Holidays*: 10am – 4pm
- Closed on Mondays

*The Indian Heritage Centre is closed on Public Holidays that fall on Monday unless otherwise stated.

Malay Heritage Centre

85 Sultan Gate, Singapore 198501

- Open Tuesday to Sunday: 10am – 6pm
- Closed on Mondays

National Museum of Singapore

93 Stamford Road, Singapore 178897

- Open Daily: 10am – 7pm

Sun Yat Sen Nanyang Memorial Hall

12 Tai Gin Road, Singapore 327874

- Open Tuesday to Sunday: 10am – 5pm
- Closed on Mondays

Geylang Serai Heritage Gallery

1 Engku Aman Turn, #01-05 Wisma Geylang Serai
Singapore 408528

- Open Tuesday to Sunday: 10am – 6pm
- Closed on Mondays

Kreta Ayer Heritage Gallery

28 Kreta Ayer Road, Singapore 088995

- Open Tuesday to Sunday: 10am – 6pm
- Closed on Mondays and public holidays

Our Tampines Gallery

1 Tampines Walk, #02-01 Our Tampines Hub
Singapore 528523

- Open Monday to Sunday: 10am – 9pm
- Closed on Public Holiday

Stay
Safe!

